RCDC Properties

Frequently Asked Questions (FAQ's)

б Where do I settle my rent and utility bills?

You may deposit your rent and utility bills thru bpi, bdo, and gcash. You may settle your rent and utility bills through the following **official payment accounts only**:

- **BPI:** 3009 0051 01
- **BDO:** 0069 0018 3955
- **GCash:** 09164397463

Account Name: All accounts are registered under **Mr. Rafael Chavez**.You may also settle via 7/Eleven, Cebuana Lhuillier, Grabpay, M Lhuillier, Visa, and Mastercard with minimal surcharge. The account details can be found on our website. Just click the Tenant Services-Payment Channels icon. It is important that you notify us of your payment details for prompt crediting.

† How much will I pay for the rent if I fail to settle it within the first five days of its due date?

You have to pay the amount of the rent PLUS two percent (2%) per week from the due date until fully paid.

ţ What will happen if I didn't settle my rent and/or utilities fifteen (15) days from its due date?

Your electric and water service will be disconnected.

ẋ What will happen if I fail to pay my lease thirty (30) days from its due date?

This will be considered as abandonment of premises and gives us the right to enter, clear, and lease the unit to other interested tenants without any liability for prosecution. Likewise, we are constituted and appointed as your attorney-in-fact to take possession of all the things in the premises and to sell the same with the proceeds thereof applied to the payment of any and all obligation of you arising out.

ę I want to move out of the unit before the expiration of the lease, will it affect my deposit?

Yes. Your one-month deposit will be forfeited.

ċ When will I receive the refund from my Security deposit?

Your refund will be available via cheque for pick up thru our Ortigas Center Office 37 days after you moved out. Refund through bank transfer or gcash will incur a convenience fee of 300 pesos.

j̈ What are my options should I be able to complete the term of my lease?

You may again renew your contract. However, should you prefer not to, your one-month deposit may be applied to the last remaining month of the lease while the remaining one-month deposit will be returned, less outstanding dues one month after the completion of inspection by the lessor.

Ө Does my unit have its own electric and water meter?

Yes. But it is of sub meter type.

ė Can I use my deposit to settle rents in due?

No.

бб Am I obligated to follow the house rules?

Yes.

бб Can I transfer to a vacant unit while the lease is still in effect?

No.

б† Can I install air-con on my unit?

Yes. You will be charged an installation fee of P900 and additional electric deposit of Php1,500 to be deducted on your last electric bill. Allowed capacity of air-conditioning unit is **0.5 to 0.75 HP** only. Please make a written request when applying for the installation of AC, cable, or internet so that we can provide you instructions before you buy or have it installed.

б† What do I do in case I have maintenance request/s?

Kindly contact our Building Custodian at:
BAMBANG / BAGONG ILOG: (0994) 804 1388 Jess Marzan
MANGGAHAN: (0993) 985 4938 Julius De Leon

бẋ What do I do in case I have administrative question/s or concern/s?

Kindly contact our Administrative Officers at:
OFFICE (02) 86972552; (0995) 419 0768 Melody Perez